



RETURNS FORM for online FanShop

Dear Customer,

Thank you for your order. We were pleased to fulfil your order and hope to make the return consignment as easy as possible for you as well. You will find detailed information on cancellation at: <https://fanshop.amazone.de/pages/ueber-uns/retouren>.

Please note: Use of the returns form is not a prerequisite for exercising your cancellation rights. However, it simplifies the allocation of the goods. A written or telephone declaration indicating your decision to cancel has been required pursuant to Section 355 of the German Civil Code (BGB) since 13/06/2014. Please fill in all the fields:

If you have any questions, please contact us on +49 (0)5405 501-0 or send an email to online.fanshop@amazone.de.

| | | | |
|-------------------------|--|-------|--|
| Order number: | | Date: | |
| First name and surname: | | | |
| Street/house number: | | | |
| Postcode/town: | | | |

I hereby cancel the contract concluded by me for the purchase of the following goods.

Returned article(s)

| Article no.: | Article description: | Size: | Quantity: | Reason* (optional): |
|--------------|----------------------|-------|-----------|---------------------|
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* Reasons for return: Overall fit too large (11) / too small (12)
Don't like material (13) / cut (14) / pattern (15)
Quality defective, damaged (16)
Delivery delivered too late (17) / delivered incorrectly (18)

The following cannot be exchanged: worn or washed clothing/shoes; opened packaging of technical goods
(printer cartridges/pocket calculators); custom products (embroidered/printed goods, etc.).

The purchase amount will be refunded by bank transfer. We require your bank details for this:

| | | | |
|-----------------|--|------|--|
| Account holder: | | | |
| IBAN: | | BIC: | |

Please enclose this form with your return consignment. Send the goods to the following address within 14 days:

AMAZONEN-WERKE H. DREYER SE & Co. KG
Online FanShop return delivery department
Am Amazonenwerk 9–13
49205 Hasbergen-Gaste | Germany